

MEDIA RELEASE

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ISTQB® releases CTFL Usability Testing Syllabus (CTFL-UT)

At the ISTQB® General Assembly in Berlin on 2 November 2018, the ISTQB® Usability Testing Syllabus (CTFL-UT) was released. The new module which has been developed and successfully piloted by German Testing Board and UXQB since 2016 seamlessly fits in within the ISTQB® product portfolio specialization modules. Training providers and certifiers are now able to offer accredited training courses and certification exams for CTFL-UT on a global basis.

The scheme consists of a "Usability Testing" foundation level specialist syllabus, an overview paper, glossary terms, accreditation and certification guidelines as well as a mock exam for training participants.

The following topics are included:

- Systematic approach to usability testing
- Integrating usability testing into the human-centered design process
- Risks associated with usability, user experience and accessibility
- Usability and accessibility standards
- Usability reviews

GTB chairperson, **Dr Klaudia Dussa-Zieger** stated that „Software and system quality assurance now goes far beyond functional testing. From our perspective, the usability aspect is playing an increasingly important role as a quality feature. We are therefore delighted to be able to provide this Usability Tester resource to the industry, in approved ISTQB® quality, based on sound knowledge, a common glossary for project teams and a de facto standard.“

Newly-elected ISTQB® President, **Karolina Zmitrowicz** stressed that „Usability is a crucial success factor for each and every product and should therefore be tested long before the system reaches technical completion. When users cannot use a system it may function perfectly on a technical and professional level, yet is still unsuitable for the user. Nowadays users often determine within the first few seconds whether they are happy with the usability of the system or whether to immediately delete it. Besides, in industrial applications and digital transformation of business processes, usability is an essential factor for acceptance but also in terms of efficiency gains through the new system.“

Alon Linetzki, ISTQB® Marketing working group chair replied and said: “the market in our last surveys considers Usability Testing as a matter of high demand, which means that this knowledge domain is in high need. This is why we have made it a priority to come up with it now. ISTQB® is in process of releasing more market relevant syllabi soon, to supply the market needs, and support our customers.”

Further Information is available from the ISTQB® website: www.istqb.org .



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About ISTQB®

The International Software Testing Qualifications Board (ISTQB®) was founded in November 2002 and is a non-profit organization, headquartered in Brussels, Belgium, whose mission is to advance the software testing profession. ISTQB® has defined the "ISTQB® Certified Tester" scheme that has become the world-wide leader in the certification of competences in software testing. It is supported in its mission by 60 member boards. Thanks also to the Global Exam Providers, it has today a world-wide coverage and has administered as of June 2018 over 800.000 exams, issuing over 605.000 certificates

ISTQB® is an organization based on volunteer work by hundreds of software testing experts around the world.

To find out more about ISTQB visit: www.istqb.org